

Office of the Electricity Ombudsman
(A Statutory Body of Govt. of NCT of Delhi under the Electricity Act, 2003)
B-53, Paschimi Marg, Vasant Vihar, New Delhi – 110 057
(Phone No.: 32506011, Fax No.26141205)

Appeal No. F. ELECT/Ombudsman/2012/488

Appeal against the Order dated 11.01.2012 passed by CGRF-BRPL
CG.No. 433/2011.

In the matter of:

Shri Shriom Tyagi - Appellant

Versus

M/s BSES Rajdhani Power Ltd. - Respondent

Present:-

**Appellant: Shri Vineet Tyagi S/o Shri Shriom Tyagi attended on
behalf of the Appellant**

**Respondent: Shri Anuj Agarwal, AVP and Shri A.Ram (B.M.- Saket)
attended on behalf of the BRPL.**

Date of Hearing: 11.07.2012

Date of Order : 12.07.2012


ORDER NO. OMBUDSMAN/2012/488

An appeal was filed by Shri Shriom Tyagi, resident of H. No. 23G, Sector-4, M.B. Road, Pushp Vihar, New Delhi – 110 017, against an order of the Consumer Grievance Redressal Forum – BSES Rajdhani Power Ltd. (CGRF-BRPL) dated 11.01.2012, not accepting his plea that he had been overcharged in two bills relating to the period 01.03.2011 to

24.03.201 and 25.03.2011 to 27.05.2011, amounting to about Rs.4,900/- or so. He alleged that meter was running fast during this period.

A hearing was held in the matter on 11.07.2012, where the Appellant was asked whether any facts available on record show that the meter was mal-functioning or that any other reason could be brought forward showing negligence on part of the DISCOM. No such facts or reasoning could be produced, except he re-iterated his earlier plea that since 27.05.2011 the consumption has dropped dramatically, and that this happened after the meter was tested. The facts in the case reveal that all the readings obtained were downloaded as per established procedure, the meter of K. No.2520 G620 0686 was got tested at the request of the Appellant, and was found O.K. within the error/tolerance limits prescribed, and the bills were issued on the basis of the downloaded readings.

Since, no new cogent material is placed on record the appeal has no merit, and the order of the CGRF-BRPL is upheld. The Appeal is dismissed.


(PRADEEP SINGH)
OMBUDSMAN

12th July, 2012